



Phone: 908-284-0776 | www.durawear.com

DURAWEAR REPAIR DEPARTMENT

Repair Line: 908-284-0776 Ext 4

Email Address: customerservice@durawear.com

## Instrument Repair Form

Please complete this form and return along with the product to be serviced. Instruments should be shipped to:

**Durawear Glove & Safety, Repair Dept, 1131 State Route 12, Frenchtown, NJ 08825**

### Your Accounts Payable Address

Company: \_\_\_\_\_

Contact: \_\_\_\_\_

Address 1 \_\_\_\_\_

Address 2 \_\_\_\_\_

City \_\_\_\_\_

State & Zip \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

### Your Ship To Address

Company: \_\_\_\_\_

Contact: \_\_\_\_\_

Address 1 \_\_\_\_\_

Address 2 \_\_\_\_\_

City \_\_\_\_\_

State & Zip \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

## Instrument Info:

Instrument Model \_\_\_\_\_ Serial Number \_\_\_\_\_

Problem Observed (Please describe) \_\_\_\_\_

### Method of Payment

Purchase Order No: \_\_\_\_\_ (Please attach Purchase Order)

Credit Card (please circle one) **AMEX / MasterCard / Visa**

Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

CVV2 (three digit number on back of card Visa / MC, or four digit card on front of Amex) \_\_\_\_\_

Name on Card \_\_\_\_\_

Billing Address of Card \_\_\_\_\_

### Pre-Approval

*Repair pre-approval can greatly speed up the repair process for your instrument. Repairs are performed during the evaluation and estimates are generated only if the repair cost exceeds the pre-approved amount. Please note that a \$75.00 diagnostic fee applies to all instruments returned to Durawear for evaluation. This fee is waived if an instrument is repaired or replaced through Durawear's Service/Repair Department.*

Please check a box below

☐ Proceed with repair if costs are under \$ \_\_\_\_\_

☐ No pre-approval: Call me with an estimate before work is done. (If repair work is declined a diagnostic fee of \$75.00 will be charged)

☐ Please get this thing fixed and back to me ASAP as long as the cost is reasonable! (No more than ½ the cost of a new one)